

2015 Summer Update FY16 Contract for Service Scope of Work/Budget Sept 17, 2015

Presented To

SUN VALLEY
AIR SERVICE BOARD



Summer FY15 Update

- Extended UA, AS summer flight capacity earlier in June, later in Sept/Oct
- SUN Airport re-opened in May with terminal addition/airfield redesign
 - Big investment which will have safety and economic dividends for years
 - Many positive comments from SUN air travelers
- Advance flight bookings running ahead of last summer

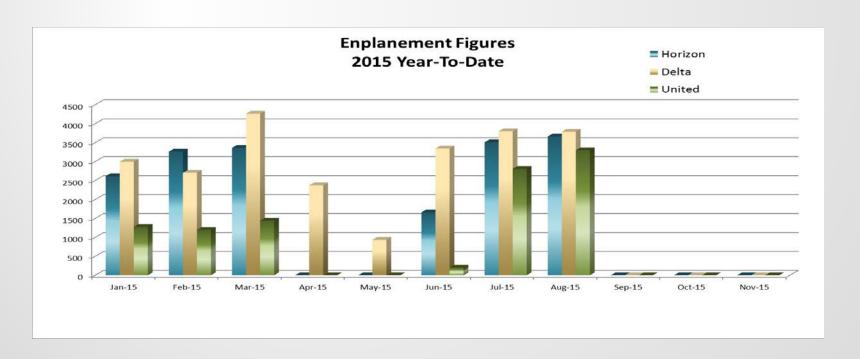




Summer 2015 Update

SUN Seats & Enplanement Stats

SUMMER	Alaska 2014 Al	laska 2015	% Change	Delta 2014 [Delta 2015	% Change	United 2014 Un	ited 2015 %	6 Change	TOTAL 2014 TO)TAL 2015	% Change
TOTAL MAY-AUG YTD												
Seats Available	10,608	10,744	1%	18,906	15,180	-20%	8,190	9,122	11%	37,704	35,046	-7%
Enplanements	8,604	8,830	3%	13,143	11,866	-10%	4,987	6,309	27%	26,734	27,005	1%
Load Factor % Avg	81%	82%	1 pt	70%	78%	8 pts	61%	69%	8 pts	71%	77%	6 pts





Summer/Fall 2015 Efforts

Airline Meetings/Strategic Development

- Met with airline officials from United, Alaska, Delta to review winter results, negotiate contracts for winter FY16 service.
- ➤ Met with current/potential new airlines at Jumpstart Airline Conference
- Ongoing monitoring/tracking of bookings, competitive developments
- > Planning for continuation of enhanced diversion bussing for winter FY16

Research

Managed SUN summer air passenger survey

Local Air Marketing

Promotion of air service and fare sales to local and regional (southern ID) markets.

Community Outreach & Education

From Kept community, consumers, media updated with information via Enews, website, social media, press releases, presentations, etc.





2015/16 SUN Winter Flights

MORE WINTER FLIGHTS: 13% more seats than last winter

- Daily nonstop flights from SEA, LAX, SFO, SLC this winter
- Daily nonstop flights from DEN during holidays, then 5x week peak season
- 2x daily nonstop flights from SEA during the holidays
- 3x daily nonstop flights from SLC during peak season
- PLUS, continued enhanced service for weather diversion bussing

WINTER 2015-16 SUN VALLEY (SUN) NON-STOP FLIGHT SCHEDULE

AIRLINE	СІТҮ	AIRPORT	PLANE	DEPARTS CITY	ARRIVES SUN	DEPARTS SUN	ARRIVES CITY	FREQUENCY	DATES	DETAILS
Alaska Airlines,	Los Angeles	LAX	Q400	8:50am	12:19pm	12:55pm	2:27pm	Daily	Dec 17-Mar 28	Except Select Dates
www.alaskaair.com				1:35pm	5:04pm	11:20am	12:52pm		Select Dates	Dec 19, 23, 26, 30, Jan 2
	Seattle	SEA	Q400	1:35pm	4:17pm	4:50pm	5:43pm	Daily	Dec 17-Mar 28	Except Select Dates
				8:00am	10:42am	5:40pm	6:35pm		Select Dates	Dec 19, 23, 26, 30, Jan 2
				8:00am	10:42am	11:20am	12:13pm		Select Dates	Dec 24, 27, 28, 29, 31, Jan 1, 3
				4:40pm	7:22pm	7:55pm	8:48pm		Select Dates	Dec 26, 30, Jan 2
▲ DELTA	Salt Lake City	SLC	CRJ700	11:15am	12:30pm	6:50am	7:50am	Daily	Year-round	
www.delta.com				9:40pm	10:55pm	1:05pm	2:10pm	Daily	Year-round	
				4:50pm	6:00pm	6:25pm	7:25pm	Daily	Dec 19-Jan 4	(no Dec 24-25, Jan 1)
								4x week	Feb 12-21	(no Mon/Tues/Wed)
								Daily	Feb 23-April 3	
UNITED	Denver	DEN	CRJ700	11:15am	1:00pm	1:40pm	3:20pm	Daily	Dec 17-Jan 3	
www.united.com								Wed/Sat	Jan 4-Feb 7	
								5x week	Feb 8-Mar 28	(no Tues/Wed) (will operate on Feb 16)
	San Francisco	SFO	CRJ700	10:40am	1:30pm	2:10pm	3:05pm	Daily	Dec 17-Mar 28	

Flight times and dates are approximate and subject to change. Airline and independent booking resources should be checked for accurate flight schedules and times.





The Competition

We are successfully expanding our air service but so is our competition. Therefore, we are continually working to strategically add more seats and new flights from new markets.

	2	2015/16 W	INTER	% change 2012/13-2015/16					
			# Nonstop			# Nonstop			# Nonstop
RESORT	Deps	Seats	Cities	Deps	Seats	Cities	Deps	Seats	Cities
Jackson Hole (JAC)	1,111	120,702	9	1,592	172,863	13	43%	43%	44%
Vail/Beaver Creek (EGE)	1,438	205,071	10	1,446	186,049	11	1%	-9%	10%
Montrose/Telluride (MTJ)	919	67,966	9	1,116	92,214	11	21%	36%	22%
Steamboat Springs (HDN)	1,003	107,997	8	1,270	120,731	11	27%	12%	38%
Aspen (ASE)	2,402	158,096	6	2,943	202,311	8	23%	28%	33%
Sun Valley (SUN)	757	32,646	3	686	47,801	5	-9%	46%	67%
Mammoth (MMH)	537	37,572	4	344	25,616	4	-36%	-32%	0%
Gunnison/Crested Butte (GUC)	312	33,649	3	343	30,014	5	10%	-11%	67%



Air Service Development

Secure & Manage Contract Air Service

Alaska for SEA & LAX flights; United for SFO & DEN flights



- Negotiate air service contract terms with airlines, in partnership with SV Resort :
 - Operating season and schedules
 - MRG cap amount; analysis of cost per flight & projected revenues
 - LOC requirements
 - Weather diversion busing provisions
- Monitor bookings on weekly basis; cost & revenue monthly
- Monitor fares on ongoing basis within our competitive set, plus BOI, TWF
- Initiate fare adjustment discussions with airlines where appropriate
- Coordinate airline marketing efforts for SUN with other partners (SVMA, SVR, ITC)
- Assist with coordination of local marketing of flights and fares sales with airlines and local/state partners



Air Service Development

Manage & Support Non-Contract Air Service

Delta for SLC-SUN flights





- Work with FMAA re: monitoring fares on ongoing basis within our competitive set, plus BOI, TWF
- Continue fare & schedule adjustment discussions as appropriate
- Coordinate airline marketing efforts for SUN w/other partners (SVMA, SVR, ITC)
- Assist with coordination of local marketing of flights and fares sales with airlines and local/state partners



Research

- Conduct SUN air passenger survey research winter/summer
 - 1000+ surveys to be collected/analyzed re: trends, demographics, economic impact
- Monitor monthly enplanement, seat occupancy, other air service data for SUN and our competitors



Local Air Marketing/ Community Outreach & Education

- Maintain FSVA website, www.flysunvalleyalliance.com content re;
 SUN air service schedules, info, statistics, news and more
- Ongoing communications via Enews, social media, press releases, media relations, meetings, presentations
- Local marketing/PR re: air service news, fare deals, more
- Discussions on air service needs with local businesses (tourism & non-tourism)



Additional air service support

- Provide SUN passengers with enhanced service for weather diversion bussing
- Work with FMAA on leakage analysis and recapture strategies, fare analysis & monitoring, service expansion opportunities
 - Maintain strong relationships with industry partners/contacts: airlines, consultants, officials, air service program directors in other areas
 - Assist with customer service issues at SUN

Air service development

- Identify strategic opportunities for current service expansion
- Research and identify opportunities for new service; provide economic and demographic analyses of our market to prospective airlines
- Attend national industry conferences to meet with airlines
- Keep abreast of new air service development nationally and within our competitive set (other Rocky Mountain resort areas, regional cities)



FY16 Performance Metrics

Retain/Expand Current Air Service

- > Retain contracted nonstop SEA, LAX, SFO, DEN flights
- Optimize air service schedules/frequency
- Expand winter and summer service/frequency (including SLC)

Minimize Air Service Contract Costs

- ➤ Work with airlines & marketing partners to increase load factors & minimize air service contract costs. Reduce local market leakage
- Work with airlines to make SUN fares as competitive as possible

New Air Service

Pursue at least one new nonstop flight market for FY17

Research

Conduct 1000+ air passenger surveys at SUN; continue with competitive analysis, economic impact and air service ROI research.



FSVA FY16 BUDGET

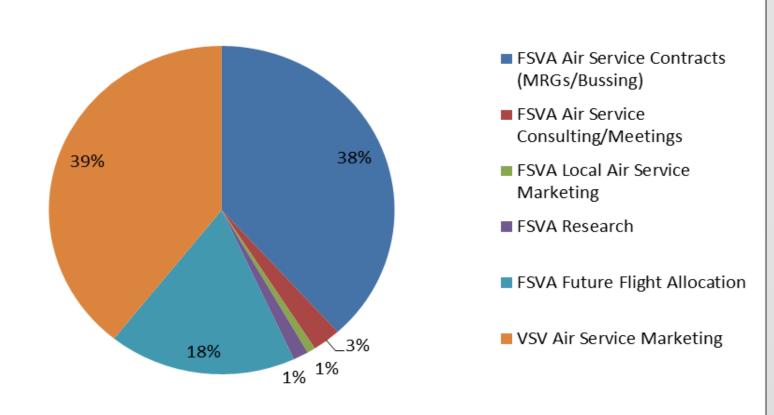
FSVA 1% LOT ASB CONTRACT BUDGET (FYE 9/30/16)

Τ	FY1	5 1% LOT Proj	FY1	6 1% LOT Proj
),000	\$	1,270,000	\$	1,301,693
),000	\$	1,270,000	\$	1,301,693
7,689	\$	1,157,000	\$	1,185,193
,237	\$	75,000	\$	70,000
,540	\$	18,000	\$	25,000
,183	\$	20,000	\$	21,500
,649	\$	1,270,000	\$	1,301,693
),351				
),000	\$	1,270,000	\$	1,301,693
		\$	\$ 1,270,000	\$ 1,270,000 \$



FY14 Air Service & Marketing







FSVA Air Service Support Partners

FLY SUN VALLEY ALLIANCE SUN VALLEY AIR SERVICE KEY PARTNERS























Private Sector Investment in FSVA

- Realtors for Air (support from 351 SV Board of Realtor members)
- Air Support Ski Passes (over 40 local businesses participate)

Sun Valley Company's investment in air service contracts and marketing is <u>very significant</u>.

Public Sector Investment: 1% LOT

Supported by Wood River Valley Community & Visitors



AIR SERVICE = BUSINESS

We continue to make great progress - more to come.

THANK YOU

