

# FY18 MID-YEAR REPORT FY19 CONTRACT BUDGET PROPOSAL

July 25, 2018

**Presented To** 

SUN VALLEY
AIR SERVICE BOARD



### INVESTMENT IN AIR SERVICE = POSTIVE RESULTS

#### **KEY SUCCESSES**

- New airline (United), new and expanded nonstop service, newer planes, airport improvements
- 68% increase in seats = 91% increase in passenger enplanements (2013-2019 Projected) (Great progress but our competitors also continue to improve nonstop service)
- ☐ More convenience, more options, more competitive fares, 50% less leakage to Boise
- Economic impact: \$620M in direct spend by SUN visitor air travelers; \$107M from NEW visitors





### WINTER & SUMMER FY18 UPDATE

- E175 next gen regional jet now serving SUN (United & Delta); Horizon RNP reduced diversions
- Airport continues to improve facilities for SUN air travelers and air service operations

#### WINTER 2017/18 RESULTS

**Nov-April**: 4% increase in seats (+2,089) 12% increase in enplanements (+4,062) Diversion busing operations improvements – better communications led to better efficiencies, passenger experience.

#### **SUMMER 2018**

**June:** 12% decrease in seats\* (-1184) 3% increase in enplanements (+216) \*later start for SFO, DEN

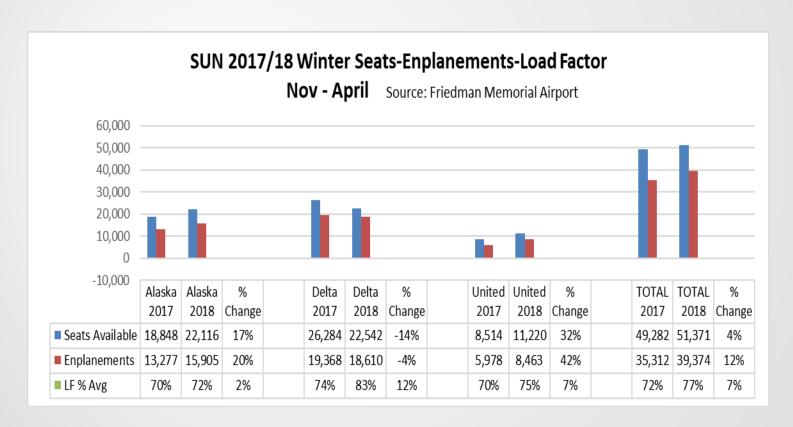






### SUN 2017/18 WINTER RESULTS

- 4% increase in SEATS
- 12% increase in ENPLANEMENTS
- 7% increase (5 points) increase in LOAD FACTOR





### **FY18 MID-YEAR UPDATE**

### **FSVA Air Service Development Efforts**

- Strategic Air Service Development
  - ➤ Negotiated/secured summer 2018 and winter 2018/19 air service contracts
  - Discussions with airlines on performance analysis, fares, schedules, etc.
  - Monitoring/tracking of advance bookings, competitive developments
  - Strategic planning for future air service with partners/airport
  - Diversion busing improvements to operations, communications, passenger experience
  - > Support for FMA's work on new systems for improved reliability and traffic flow

#### Local Air Marketing/Community Outreach

- > Promotion in local area markets
- Public outreach via Enews, website, social media, press releases, presentations, etc.

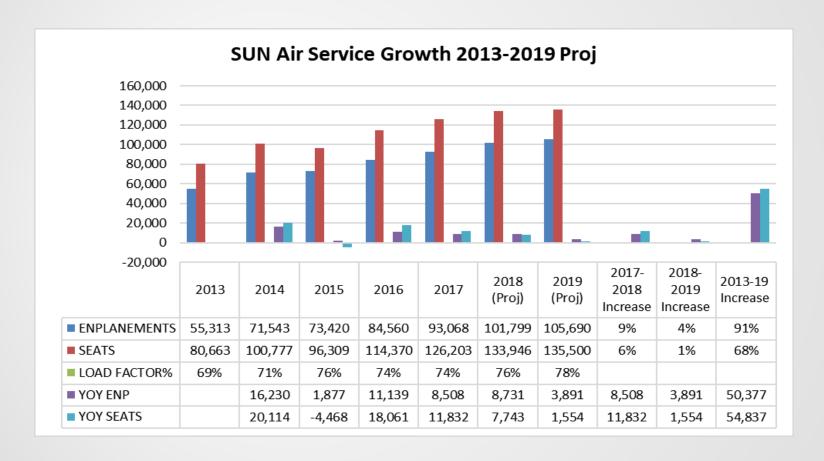
#### Research

- ➤ Air Travel survey of local businesses completed
- ➤ Air Passenger survey for winter 2017/18 completed
- ➤ Air Passenger survey for spring 2018 completed
- ➤ Air Passenger survey for summer 2018 underway
- Other ongoing research studies, analysis, etc.





### **SUN AIR SERVICE GROWTH**

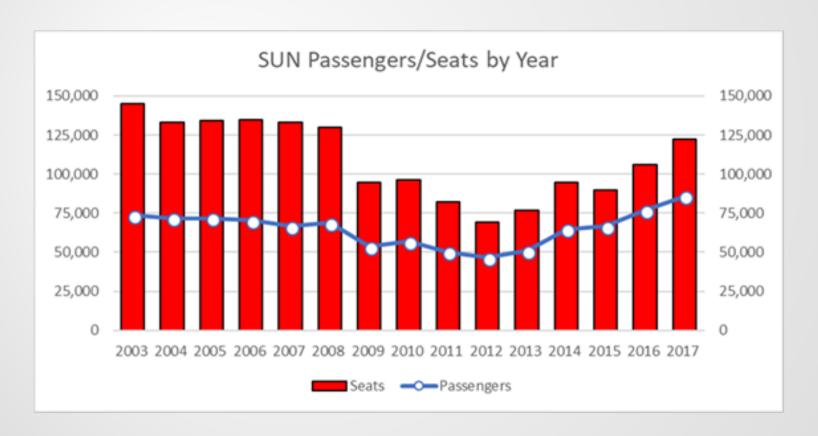


 <sup>\*</sup>Source: SUN airport statistics - Includes +5% estimated increase in seats/enplanements for diverted flights/passengers (2013-2017)



### **SUN AIR SERVICE GROWTH**

- Passengers at SUN have exceeded pre-recession levels
- SUN now has much stronger utilization of seat capacity (higher load factor)

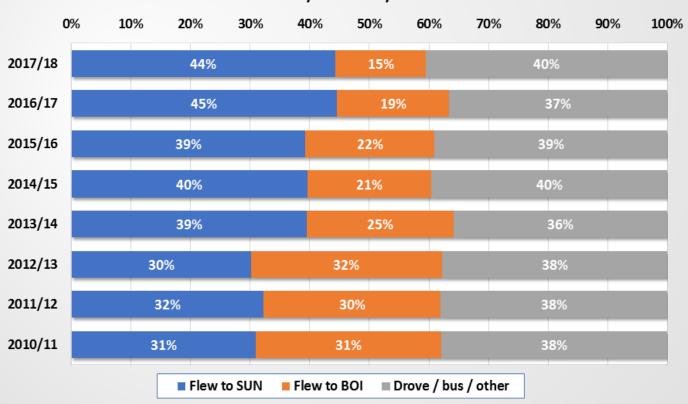




### AIR PASSENGER LEAKAGE

More flight options at SUN = 50% less passenger leakage to BOI

## Mode of Travel to SV: Sun Valley Resort Skiers (overnight visitors only) 2010/11 - 2017/18





### SUN AIR TRAVELERS - WHO THEY ARE

### **Resident/Visitor Mix of SUN Passengers**

2016 & 2017 Combined Annual Results





### SUN AIR TRAVELERS - BY FLIGHT

The vast majority of passengers on all SUN flights are short-term visitors (new and repeat).



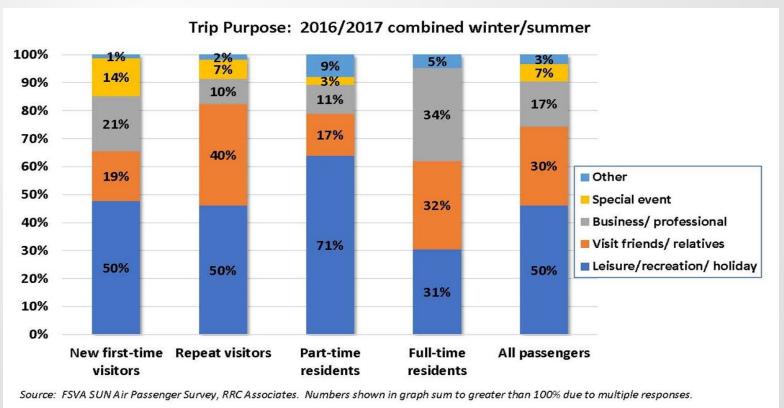


### SUN AIR TRAVELERS - TRIP PURPOSE

- 83% of visitors are coming to Sun Valley for leisure/visit FF/events
- 63% of locals are traveling out for leisure/visit FF, 34% on business

Local Business Travelers: 8% of Total SUN Air Pax (7,000 of 89,000)

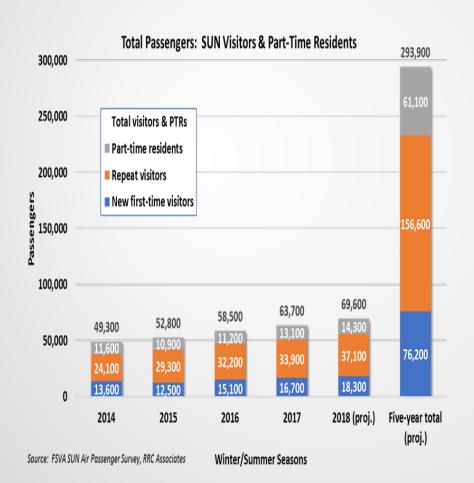
(20% of SUN Air Pax are Local Residents; 34% of travel on business)

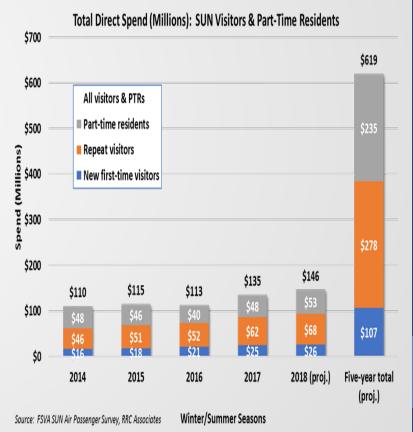




### AIR SERVICE ECONOMIC IMPACT/ROI

- Estimated 294,000 SUN air traveler visitors = \$ 620 MILLION DIRECT SPEND
- Estimated 76,000 NEW SUN air traveler visitors = \$107 MILLION IN DIRECT SPEND



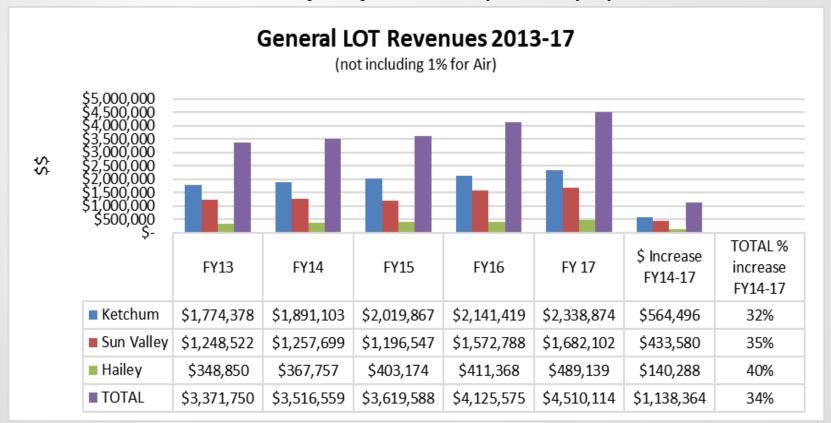




### AIR SERVICE ECONOMIC IMPACT - ROI

#### INVESTMENT IN AIR SERVICE = GROWTH IN CITY LOT SALES TAXES

- Dramatic growth in SUN air seats and enplanements over past 4 years at SUN, tracks with strong growth in general Local Option Tax revenues.
- Investment in air service & marketing has significant community ROI in many ways





### **FY19 STRATEGIC GOALS & DESIRED RESULTS**

#### SUN AIR SERVICE DEVELOPMENT GOALS

- Increase competitiveness through improved air service access from key markets
- Maximize ROI of contract air service; adjust schedules, monitor performance/impacts
- Increase SLC daily frequency in fall/winter; market increased service to local travelers
- Perform SUN air traveler research to understand usage and economic impact/ROI by market
- Support SUN airport efforts to improve flight reliability and reduce busing
- Develop 5 year Strategic Plan with partners/airport





#### DESIRED RESULTS of INVESTMENT IN SUN AIR SERVICE

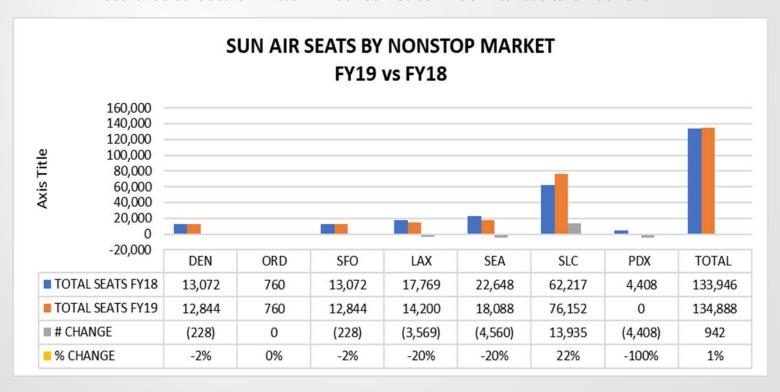
- Improve the Wood River Valley economy, tourism, and jobs
- Attract new visitors and more repeat visitors/second homeowners
- Improve convenience of air travel for residents, local business travelers, visitors
- Inspire community confidence leading to related investment



### FY19 STRATEGIC GOALS & DESIRED RESULTS

#### FY19 SUN AIR SERVICE PRIORITIES/CHANGES

- LAX: Secure new carrier for daily service (United), reduce summer schedule for peak only
- SLC: Expand frequency to 3x daily fall/winter (Oct-March) = 75% of year with 3x daily flights
- DEN/SFO/ORD: Maintain current winter/summer schedule
- SEA: Maintain winter/summer/fall schedule but discontinue 2<sup>nd</sup> daily flight Sat/Sun
- PDX: Discontinue contract for limited 2x week service summer/winter due to low demand



Note: LAX includes United & Delta flights in FY19; Alaska & Delta flights in FY18



## **FY19 STRATEGIC GOALS & DESIRED RESULTS**

#### **FY19 SUN AIR SERVICE PRIORITIES/CHANGES**

|                |         |                | 4OI    | 1-510        | PFLI        | GHI         | SCHE                | DULE                |                 |                                |
|----------------|---------|----------------|--------|--------------|-------------|-------------|---------------------|---------------------|-----------------|--------------------------------|
|                |         | Fi             | •      |              | ,           |             | vebsites for most c | urrent information. |                 |                                |
|                |         |                | www.a  | laskaair.com | www.        | delta.com   |                     | nited.com           |                 |                                |
| CITY           | AIRPORT | AIRLINE        | PLANE  | DEPARTS CITY | ARRIVES SUN | DEPARTS SUN | ARRIVES CITY        | FREQUENCY           | DATES           | DETAILS                        |
| Salt Lake City | SLC     | <b>▲</b> DELTA | E175   |              |             | 7:00am      | 7:55am              | Daily               | Year-round      |                                |
|                |         | <b>▲</b> DELTA | E175   | 11:00am      | 12:05pm     | 1:15pm      | 2:15pm              | Daily               | Year-round      | Except Nov 22 23               |
|                |         | <u>▲</u> DELTA | E175   | 4:00pm       | 5:05pm      | 5:35pm      | 6:45pm              | Daily               | Year-round      | Except Nov 27-Dec 19, April/Ma |
|                |         | <b>▲</b> DELTA | E175   | 9:55pm       | 11:00pm     |             |                     |                     | Year-round      |                                |
|                |         |                |        |              |             |             |                     |                     |                 |                                |
| Seattle        | SEA     | Alaska         | Q400   | 2:35pm       | 5:30pm      | 6:15pm      | 7:00pm              | Thurs/Fri/Sun       | Nov 1 - Dec 9   | Plus Wed Nov 21                |
|                |         | -Alaska        | Q400   | 2:45pm       | 5:35pm      | 6:15pm      | 7:00pm              | Daily               | Dec 13 - Mar 31 |                                |
| Los Angeles    | LAX     | UNITED         | E175   | 12:25pm      | 3:55pm      | 4:30pm      | 6:10pm              | Daily               | Dec 19 - Mar 31 |                                |
|                | LAX     | <b>▲</b> DELTA | CRJ700 | 1:35pm       | 4:50pm      | 11:35am     | 12:55pm             | Daily               | Dec 20 - Jan 2  |                                |
|                | LAX     | <b>▲</b> DELTA | E175   | 1:40pm       | 4:50pm      | 11:35am     | 12:55pm             | Sat                 | Jan 5 - Mar 30  |                                |
|                |         |                |        |              |             |             |                     |                     |                 |                                |
| an Francisco   | SFO     | UNITED         | E175   | 9:45am       | 12:50pm     | 2:00pm      | 3:10pm              | Daily               | Dec 19 - Mar 31 |                                |
| Denver         | DEN     | UNITED         | E175   | 11:35am      | 1:40pm      | 2:20pm      | 4:30pm              | Daily               | Dec 19 - Mar 31 |                                |
| Chicago        | ORD     | UNITED         | E175   | 10:00am      | 12:55pm     | 1:35pm      | 5:50pm              | Sat                 | Dec 22 - Mar 30 | Except Jan 5 - Feb 9           |
|                |         |                |        |              |             |             |                     |                     |                 |                                |





### AIR SERVICE STRATEGIC PLANNING - KEY CHALLENGES

#### Continued competitive growth in air service in other resort destinations and other markets

- Our key competitive set of resort destinations all continue to work to improve air service
- Nonstop air service has proven to be a successful economic driver for their communities

| 2018/19 WINTER (Nov-Apr)   |  |         |                     |   | ****                   |                   |
|--|--|---------|---------------------|---|------------------------|-------------------|
| RESORT   | # Flight<br>Departures   | # Seats | # Nonstop<br>Cities | NONSTOP CITIES  | AVG FLIGHTS<br>PER DAY | AIRLINES          |
| Aspen (ASE)  | 3,988  | 276,722 | 10                  | ATL,DEN,DFW,IAH,LAX,MSP,ORD,PHX,SFO,SLC                     | 22                     | AA, DL, UA        |
| Jackson Hole (JAC)   | 2,255  | 262,983 | 12                  | ATL,DEN,DFW,EWR,IAH,JFK,LAX,MSP,ORD,SEA,SFO,SLC             | 12                     | AA, DL, F9, UA    |
| Vail/Beaver Creek (EGE)  | 1,855  | 224,535 | 14                  | ATL,DEN,DFW,EWR,IAD,IAH,JFK,LAX,LGA,MIA,ORD,PHX,SFO,SLC     | 10                     | AA, DL, UA        |
| Steamboat Springs (HDN)  | 1,337  | 123,568 | 15                  | ATL,BOS,DEN,DFW,EWR,FLL,IAD,IAH,LAX,LGB,MSP,ORD,SAN,SEA,SFO | 7                      | AA, AS, B6, DL, U |
| Montrose/Telluride (MTJ)   | 1,407  | 105,692 | 12                  | ATL,CLT,DEN,DFW,EWR,IAH,LAX,LGA,ORD,PHX,SFO,SLC             | 8                      | AA, DL, G4, UA    |
| Sun Valley (SUN)   | 955  | 72,216  | 6                   | DEN, LAX, ORD, SEA, SFO, SLC                                | 5                      | AS, DL, UA        |
| Gunnison/Crested Butte (GUC)                                       | 443  | 34,084  | 3                   | DEN,DFW,IAH   | 2                      | AA, UA            |
| Mammoth (MMH)  | 280  | 19,762  | 2                   | LAX,SFO   | 2                      | AS, UA            |
| 2018 SUMMER (May-Oct)  |  |         |                     |   |                        |                   |
|  | # Flight   |         | # Nonstop           |   | AVG FLIGHTS            |                   |
| RESORT   | Departures   | # Seats | Cities              | NONSTOP CITIES  | PER DAY                | AIRLINES          |
| Jackson Hole (JAC)   | 2,406 281,954 11 ATL, DEN, DFW, IAH, LAX, MSP, ORD,PHX,SEA,SFO,SLC |         | 13                  | AA, DL, F9, UA  |                        |                   |
| Aspen (ASE)  | 2,498  |         |                     | 14  | AA, DL, UA             |                   |
| Montrose/Telluride (MTJ)   | 1,206  | 75,198  | 5                   | DEN, DFW,IAH,ORD,PHX  | 7                      | AA, UA            |
| Sun Valley (SUN)   | 906  | 68,324  | 6                   | DEN,LAX,PDX, SEA,SFO,SLC                                    | 5                      | AS, DL, UA        |
| Vail/Beaver Creek (EGE)  | 541  | 46,627  | 2                   | DEN,DFW   | 3                      | AA, UA            |
| Steamboat Springs (HDN)  |  |         | DEN,IAH             | 2   | ÚA                     |                   |
| Gunnison/Crested Butte (GUC)                                       | 327  | 17,104  | 2                   | DEN,IAH   | 2                      | UA                |
| Mammoth (MMH)  | 150  | 11,400  | 1                   | LAX   | 1                      | AS                |
| TOTAL ANNUAL   | # Flight   |         | # Nonstop           |   | AVG FLIGHTS            |                   |
| RESORT   | Departures   | # Seats | Cities              | NONSTOP CITIES  | PER DAY                | AIRLINES          |
| Jackson Hole (JAC)   | 4,661  | 544,937 | 13                  | ATL,DEN,DFW,EWR,IAH,JFK,LAX,MSP,ORD,PHX,SEA,SFO,SLC         | 13                     | AA, DL, F9, UA    |
| Aspen (ASE)  | 6,486  | 451,035 | 10                  | ATL,DEN,DFW,IAH,LAX,MSP,ORD,PHX,SFO,SLC                     | 18                     | AA, DL, UA        |
| Vail/Beaver Creek (EGE)  | 2,396  | 271,162 | 14                  | ATL,DEN,DFW,EWR,IAD,IAH,JFK,LAX,LGA,MIA,ORD,PHX,SFO,SLC     | 7                      | AA, DL, UA        |
| Montrose/Telluride (MTJ)   | 2,613  | 180,890 | 12                  | ATL,CLT,DEN,DFW,EWR,IAH,LAX,LGA,ORD,PHX,SFO,SLC             | 7                      | AA, DL, G4, UA    |
| Steamboat Springs (HDN)  | 1,695  | 142,870 | 15                  | ATL,BOS,DEN,DFW,EWR,FLL,IAD,IAH,LAX,LGB,MSP,ORD,SAN,SEA,SFO | 5                      | AA, AS, B6, DL, U |
| Sun Valley (SUN)   | 1,885  | 140,540 | 7                   | DEN, LAX, ORD, PDX, SEA, SFO, SLC                           | 5                      | AS, DL, UA        |
| Gunnison/Crested Butte (GUC)                                       | 770  | 51,188  | 3                   | DEN,DFW,IAH   | 2                      | AA, UA            |
| Mammoth (MMH)  | 430  | 31,162  | 2                   | LAX,SFO   | 1                      | AS, UA            |
| ATL - Atlanta  |  |         |                     | LGA - La Guardia  |                        |                   |
| BOS - Boston   |  |         |                     | LGB - Long Beach  |                        |                   |
| CLT - Charlotte  |  |         |                     | MIA - Miami   |                        |                   |
| DEN - Denver   |  |         |                     | MSP - Minneapolis   |                        |                   |
| DFW - Dallas/Fort Worth  |  |         |                     | ORD - Chicago   |                        |                   |
| EWR - Newark   | ewark PDX - Portland   |         |                     |   |                        |                   |
| FLL - Fort Lauderdale PHX - Phoenix                                |  |         |                     | PHX - Phoenix   |                        |                   |
| IAD - Dulles/WashingtonDC  |  |         |                     | SEA - Seattle   |                        |                   |
| IAD - Dulles/ washingtonDC   |  |         |                     | SLC - Salt Lake City  |                        |                   |
|  |  |         |                     |   |                        |                   |
| IAD - Dulles/ WashingtonDC<br>IAH - Houston<br>JFK - New York City |  |         |                     | SFO - San Francisco   |                        |                   |



### AIR SERVICE STRATEGIC PLANNING - KEY CHALLENGES

### Airline schedules & aircraft availability constraints

- SUN flight schedule periods must match corporate schedule periods
- Aircraft availability due to changing equipment resource allocation; demand for service in other markets

### Operational limitations at Friedman Memorial Airport (SUN)

- Limited # of major cities that can be served nonstop from SUN due to distance limitations of regional jets
- Limited terminal space for ticketing baggage, etc.; limited funds for expansion
- New public RNP approach procedure to improve reliability will require significant time to develop/approve. Currently earliest projected potential implementation date is December 2019.

### **Increasing Direct and Opportunity Costs**

- Airline operating costs increasing. Airline jet fuel costs up 53% May 2017 to May 2018; +62% in June 2018.
- Higher opportunity cost for SUN to retain/secure service due to strong demand at other airports for service

### Limited Passenger Demand at SUN during Non-Peak Periods

Air service during non-peak periods at SUN (spring/fall) more costly due to low passenger volume/demand





### FY19 FSVA PROPOSED CONTRACT FOR SERVICES BUDGET

#### FSVA 1% LOT ASB CONTRACT BUDGET (FYE 9/30/19) % Change Budget **FSVA CONTRACT INCOME** FY18 1% LOT Budget FY18 1% LOT Proj FY19 1% LOT Budget **FY19 vs FY18** 1% LOT Revenues/ASB Contract for Services 1,268,849 \$ \$ 1,300,000 1,268,849 2% \$ \$ 3,000 \$ 2,200 14% Interest 2,500 **TOTAL INCOME** \$ 1,271,049 \$ 2% 1,271,849 \$ 1,302,500 \*Contract for Services with Air Service Board **FSVA AIR SERVICE DEVELOPMENT EXPENSE** Air Service Contract Costs - MRGs, etc \$ 1,138,849 \$ 1,274,675 \$ 1,108,500 -13% (Net FSVA - 50% cost share with Sun Valley Resort) Air Service Development \$ 80,000 \$ \$ 80,000 80,000 0% (Mead&Hunt consulting fees, airline meetings, etc) Local Air Service Marketing / Public Outreach \$ 25,000 \$ 25,000 \$ 25,000 0% (Ads, EDM, website, etc) \$ Research 25,000 | \$ 25,000 25.000 0% (SUN air passenger surveys, other) TOTAL EXPENSE 1,268,849 \$ 1,404,675 \$ 1,238,500 -12% Net to/(from) Strategic Reserves (133,626) \$ 64,000 FSVA 1% LOT Strategic Reserve Balance (9/30 Projected) 1,691,126 \$ 1,755,126 FSVA 1% LOT Strategic Reserve Funds needed for LOC/Max Cap exposure 1,641,997 FSVA 1% LOT Strategic Reserves Unrestricted Balance 113,129

Notes: FY19 Budget for Air Service Cost based on current projections for FY19, based on scheduled flights

Net to Strategic Reserves is hedge against higher fuel costs



### **FSVA AIR SERVICE PARTNERS**

#### FLY SUN VALLEY ALLIANCE SUN VALLEY AIR SERVICE KEY PARTNERS























Plus.....

The Wood River Valley Community
Over 50 Local Businesses



### WHAT THEY'RE SAYING.....

"As a 28 year resident I've seen many things change here in our valley. Some good, and some not so good. Among my favorite changes are the new airport terminal, regional jet service and the expanded nonstop flight service. With nonstop flights to Salt Lake, Denver, Los Angeles, San Francisco and Seattle I can connect to the world with just one stop. Along with the expanded flights comes the competition that also helps lower fares and leaves more spending money in the pockets of our guests upon arrival to the best place in the mountains."

Scott Mason, Owner Ketchum Grill, Enoteca, Town Square Tavern





### WHAT THEY'RE SAYING.....

"I would like to thank Fly Sun Valley Alliance for their efforts ensuring we have expanded flight schedules, lower ticket prices, and non-stop flights to major cities. Their accomplishments have made my traveling life so much easier, and I really appreciate their dedication to the air transportation needs of the community and our visitors. We are very lucky to have the availability of regional jet service that SUN airport offers, and this was one of the key factors in our decision to move here and incorporate our new business, SnoFolio Corporation, in the Wood River Valley community."

Mark Cook, Ketchum Founder/CEO, Snofolio





### WHAT THEY'RE SAYING.....

"I am impressed at the added service and more competitive pricing that has given us opportunities to fly from Sun Valley instead of traveling to Boise and Salt Lake City because in the past, the pricing was usually out of reach for locals. While making reservations to head to the East Coast for spring break I started with the usual departure cities, but thought - let's just see if Sun Valley can beat the prices and I was pleasantly surprised to find out - YES they can! Let alone saving time, gas to travel and parking costs. Fly Sun Valley Alliance is making it possible for all to travel by air! Thank you."

Hilarie Neely, Owner Footlight Dance Centre



### AIR SERVICE = BUSINESS

We continue to make great progress.

The investment in air service is working for our community.

THANK YOU

