

# FY15 MID-YEAR REPORT WINTER RECAP & SUMMER UPDATE

May 2015

Presented To

# SUN VALLEY AIR SERVICE BOARD



# **FY15 GOALS & PERFORMANCE METRICS**

- Retain/Expand Current Air Service
  - Retain contracted nonstop SEA,LAX, SFO, DEN flights
  - Optimize all air service schedules and frequency as feasible
  - Improve diversion bussing passenger experience in winter
- Increase Load Factors & Enplanements
- Reduce Air Service Contract Costs
  - Work with airlines & marketing partners to increase load factors & minimize air service contract costs. Reduce local market leakage
  - > Work with airlines to make SUN fares as competitive as possible.

#### • New Air Service

Pursue new nonstop flight market for FY16

#### Research

- Conduct 1000+ air passenger surveys at SUN
- Continue with competitive and economic impact analysis and studies



# FY15 MID-YEAR UPDATE

### **FSVA Air Service Development Efforts**

#### Airline Meetings/Strategic Development

- Negotiated and secured optimized winter & summer air service contracts w/United and Alaska
- > Continued discussions, analysis on performance, fares, etc. with airlines
- > Continued pursuit of strategic opportunities for enhanced/new future service
- Initiated improvements to diversion bussing for winter
- Weekly monitoring/tracking of bookings, competitive developments

#### Local Air Marketing/Community Outreach

- Promotion in local and regional (southern ID) markets. Encourage use of SUN as air gateway
- Keep community, stakeholders, consumers, media updated with information via Enews, website, social media, press releases, presentations, etc.

Gather input from business on air service needs

- Research
  - > Air Passenger survey for winter 2015 season completed
  - > Other ongoing research studies, analysis, etc.





# **FY15 YTD RESULTS & SUCCESS**

Secured Expanded Contracted Service for Winter/Summer

- Maintained contract nonstop SEA, LAX, SFO winter & summer flights
- Added new United DEN-SUN winter 2014/15 service
- Made schedule adjustments to maximize service utilization, reduce costs

**Improved Diversion Busing Operations & Customer Experience** 

- Newer motor coaches standby busses & drivers
- Airport hosts in TWF/SUN improved communication with passengers

MORE COMPETITIVE average business and leisure airfares to SUN

#### Fly SUN. Non-stop to DEN, LAX, SEA, SFO, SLC ONE-STOP TO THE WORLD



# **FY15 YTD RESULTS & SUCCESS**

### 2014/15 WINTER SEASON (Dec-April)

- 41,153 seats available up 7%
- 29,995 enplanements up 11%
- Average Load Factor: 73% up 3 pts



#### Notes:

- Passengers/flights diverted to TWF and BOI not included in these stats
- Diverted and cancelled flights decreased this winter.

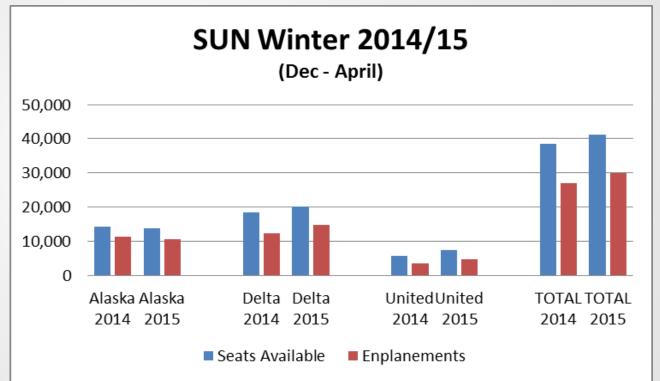
Average annual flight load factor at competing Rocky Mtn destinations: 65-75%



**FY15 YTD RESULTS & SUCCESS** 

### **SUN Winter Stats – Continued Growth**

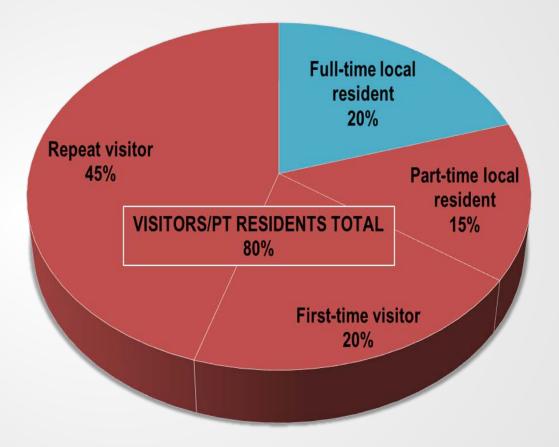
Notes: Statistics do not include flights, passengers diverted to TWF or BOI in winter



| TOTAL WINTER DEC-APRIL | Alaska 2014 Alaska 2015 |        |       | Delta 2014 Delta 2015 |        |       | United 2014 United 2015 |       |       | TOTAL 2014 TOTAL 2015 % Change |        |       |
|------------------------|-------------------------|--------|-------|-----------------------|--------|-------|-------------------------|-------|-------|--------------------------------|--------|-------|
| Seats Available        | 14,364                  | 13,680 | -5%   | 18,417                | 20,081 | 9%    | 5,676                   | 7,392 | 30%   | 38,457                         | 41,153 | 7%    |
| Enplanements           | 11,258                  | 10,604 | -6%   | 12,298                | 14,641 | 19%   | 3,487                   | 4,750 | 36%   | 27,043                         | 29,995 | 11%   |
| LF % Avg               | 78%                     | 78%    | 0 pts | 67%                   | 73%    | 7 pts | 61%                     | 64%   | 3 pts | 70%                            | 73%    | 3 pts |



### FY15 WINTER RESULTS & SUCCESS AIR PASSENGER MIX (Winter 2014.15)

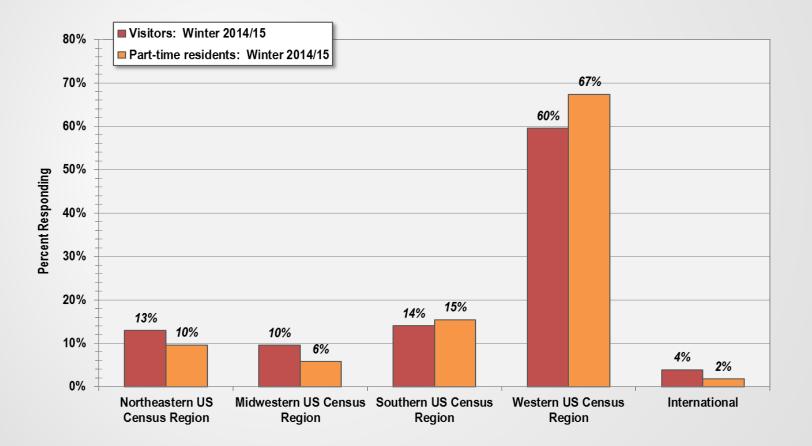


#### 80% SUN Air Passengers were Visitors or PR residents/2<sup>nd</sup> Homeowners

\*Estimated from SUN Air Passenger surveys



### FY15 WINTER RESULTS & SUCCESS ALL VISITOR AIR PASSENGERS ORIGIN BY REGION

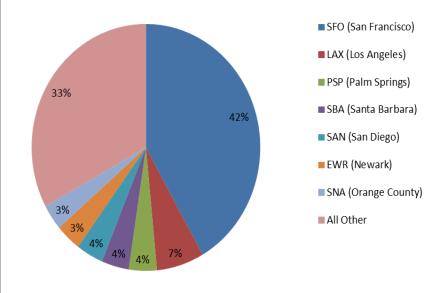




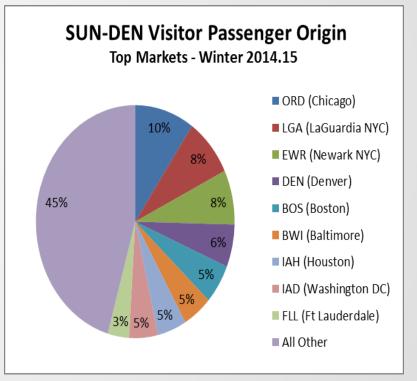
### FY15 WINTER RESULTS & SUCCESS VISITOR PASSENGER ORIGIN ON NEW FLIGHTS

#### Visitor Passenger Origin SFO Flights





#### Visitor Passenger Origin DEN Flights





## FY15 YTD RESULTS & SUCCESS ECONOMIC IMPACTS

OTHER ECONOMIC IMPACTS OF IMPROVED AIR SERVICE > Estimated \$150M + in new infrastructure investments and new jobs

Investment in new & renovated upscale hotel projects

- Limelight Hotel \$ 54M Construction Investment 205 jobs during construction\*; 57 jobs when open\* Opening fall of 2017
  - Auberge Resort: Sun Valley \$55M Construction Investment 100+ jobs during construction; 80+ jobs when open Opening fall of 2017
- Sun Valley Lodge renovation reopening June 15, 2015

#### Investment in SUN airport improvements

\$34 million 30 jobs during construction



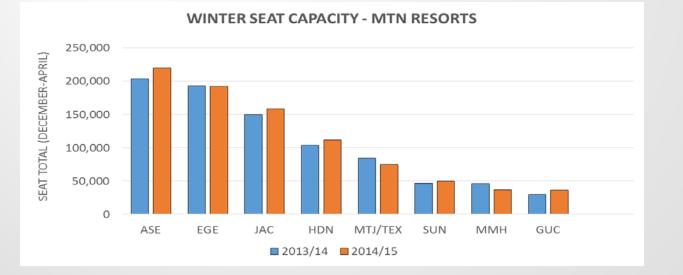




# THE COMPETITION

# We are successfully expanding our air service but so is our competition. This past winter......

- Sun Valley: added Denver winter 5 nonstop cities
- Jackson Hole: added Washington DC 13 nonstop cities
- Steamboat: added Washington DC, San Francisco 11 nonstop cities
- Vail: added Salt Lake City 11 nonstop cities
- Telluride/Montrose: added San Francisco, Phoenix 10 nonstop cities
- Mammoth: added Denver, Las Vegas 6 nonstop cities





# **SUMMER FY15 UPDATE**

• SUN Airport re-opened in May with terminal addition/airfield redesign

Big investment which will have safety and economic dividends for years

- FSVA negotiating with contract airlines for FY16 winter/summer service
- SUN Air Passenger Surveys for summer/fall will begin in mid-June
- Local marketing of SUN air service continuing
- Advance flight bookings running ahead of last summer good sign

| 5                      |                |         |        |              |         |             |         | EY (S  | SUN)                       |
|------------------------|----------------|---------|--------|--------------|---------|-------------|---------|--|----------------------------|
| AIRLINE                | СІТҮ           | AIRPORT | N-S    | DEPARTS CITY |         | DEPARTS SUN |         |  | DATES                      |
| Alaska Airlines.       | Los Angeles    | LAX     | 0400   | 1:35pm       | 5:00pm  | 11:20am     | 12:55pm | Daily  | June 12-Sept 7             |
| www.alaskaair.com      | LOS Aligeles   | LAX     | 0400   | 1:35pm       | 5:00pm  | 11:20am     | 12:55pm | Th/Fri/Sun   | Sept 10-20                 |
|                        |                |         |        |              |         |             |         |  |                            |
|                        | Seattle        | SEA     | Q400   | 8:10am       | 10:50am | 5:35pm      | 6:23pm  | Daily  | June 12-Sept 21            |
|                        |                |         |        | 11:50am      | 2:30pm  | 3:00pm      | 4:00pm  | Th/Fri/Sun   | Sept 24-Oct 18             |
| DELTA<br>www.delta.com | Salt Lake City | SLC     | CRJ700 | 11:15am      | 12:25pm | 6:50am      | 7:53am  | Daily  | Year-round                 |
|                        |                |         |        | 9:50pm       | 10:49pm | 1:00pm      | 2:00pm  | Daily  | Year-round                 |
|                        |                |         |        | 4:10pm       | 5:19pm  | 5:55pm      | 6:57pm  | Sat/Sun only   | June 13-Aug 30 (except 7/4 |
| UNITED 🔝               | Denver         | DEN     | CRJ700 | 6:45pm       | 8:35pm  | 7:15am      | 9:00am  | Daily  | June 26-Aug 22             |
|                        |                |         |        |              |         |             |         | 5x week  | Aug 23-Sept 7              |
|                        |                |         |        |              |         |             |         | (no Tues/Wed to SUN; no Wed/Thurs from SUN)                          |                            |
|                        | San Francisco  | SFO     | CRJ700 | 4:00pm       | 6:50pm  | 8:10am      | 9:25am  | Daily  | June 26-Aug 22             |
|                        | San Francisco  | 510     | CKJ700 | 4.00pm       | 0.50pm  | 0. TUalii   | 7.23411 | 5x week  |                            |
|                        |                |         |        |              |         |             |         | 5x week Aug 23-Sept 7<br>(no Tues/Wed to SUN; no Wed/Thurs from SUN) |                            |
|                        |                |         |        |              |         |             |         | (no lues/wed to SUN; no  | wed/Inurs from SUN)        |





# **FSVA AIR SERVICE PARTNERS**

#### FLY SUN VALLEY ALLIANCE SUN VALLEY AIR SERVICE KEY PARTNERS



Plus.....

**The Wood River Valley Community** 

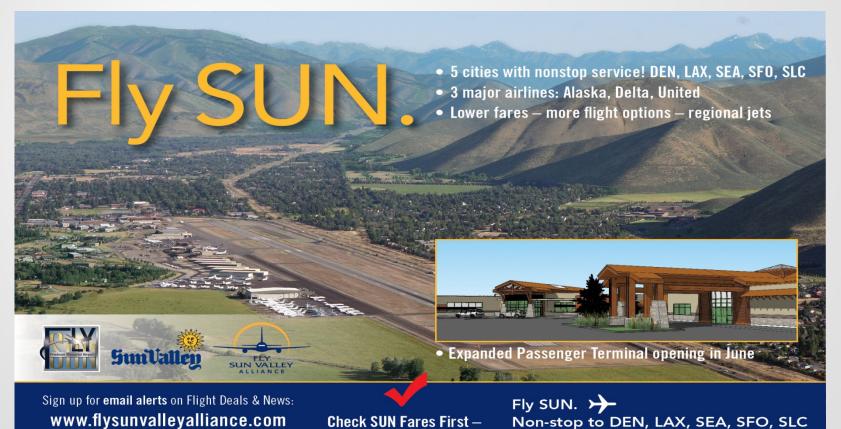
**Over 50 Local Businesses** 



www.iflysun.com

## AIR SERVICE = BUSINESS

### We are making great progress - more to come. THANK YOU



**Book Early & Save!** 

**ONE-STOP TO THE WORLD**